



### Auto Delivery:

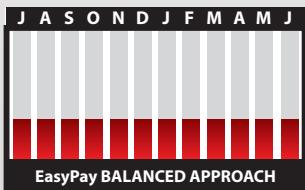
Our high-tech auto oil delivery program is a state-of-the-art computer system that uses daily temperature readings, your tank size, summer-winter hook-up factor, and consumption to determine a delivery date to fit each individual account. Payment options for Auto-Delivery operate through either budget plans, credit card payments, or mail-in personal check.

### Will-Call Delivery:

It is not necessary to sign contracts or commit to yearly agreements with 7 OIL. We would love for all of our customers to work with us on a contractual basis, but we will deliver to anyone, no strings attached! 7 OIL accepts cash, all major credit cards, or checks. 7 OIL is here to accommodate everyone's needs.

### Budget Plans:

7 OIL budget plans are highly recommended to anyone who is trying to manage their oil delivery costs as efficiently as possible. Your budget payment is determined by your winter season consumption multiplied by the average price of the oil. Your cost is then divided among monthly payments. The amount of payments you choose to pay will influence how high or low your monthly payments will be.



## General Conditions & Exclusions

This Service Plan is available to customers who purchase their fuel oil and all heating systems services from 7 Oil Company during the term of the Plan and whose payments are in accordance with our payment and credit terms. The Service Plan becomes effective after our inspection and approval of your heating system and tank.

1. The term of the Plan is for a one (1) year period and will renew automatically every year unless terminated by either the customer or 7 Oil Company. The Plan automatically terminates if the customer no longer purchases all of its heating oil from 7 Oil Company. No credit will be issued if the Plan is cancelled before the expiration date.

2. Repairs or services not covered by the Plan will be performed and charged to the customer at prevailing rates.

3. The Service Plan does not cover labor or materials to repair damage to the heating system or residence caused by the customer's neglect such as failure to have sufficient fuel oil in the tank (unless oil is being delivered under our automatic delivery program, auto-postponed for credit reasons), insufficient water for boiler, blown fuses or other failure of electrical system, improper thermostat settings or faulty thermostat, having heating system switches in the "OFF" position, debris build up in the air or venting systems and other causes related to operation or maintenance of the heating system by the customer. Damage, repairs or replacement of parts or components caused by Acts of God, fire, flood, freezing, storm or weather conditions, power loss or surges, water damage, and fuel flow problems due to outside fuel storage are not covered by the Plan.

4. 7 Oil Company will provide service as soon as practical, during regular business hours under normal conditions or on an emergency basis if necessary. 7 Oil Company will not be liable for any delay or failure to provide service due to conditions beyond its control such as Acts of God, labor disturbances or strikes, unavailability of mechanics or parts, failure or interruption of customer's electricity, inaccessibility of the heating system, storms, floods or other severe weather conditions, or government laws or regulations.

5. The Service Plan only covers heating system parts and components specified in the Plan. Examples of components not covered by the Plan include boiler and furnace and related piping, air conditioning systems, humidifiers, heat pumps, heat exchangers, hot water heating systems and air and venting systems. The Plan does not cover environmental clean up, property damage, waste disposal services or other damages or losses caused by a tank leak or system failure even if the tank has been tested ultrasonically and previously enrolled in the TankSure® Program. IN ADDITION THE FOLLOWING ARE NOT COVERED UNDER THE SERVICE PLAN: Dual purpose parts used for heating and air conditioning unless otherwise stated (policy for heating calls only) - Humidifiers and electronic air cleaners and flue devices - Heat distributing units (radiators, baseboard radiation, piping, duct work, bleeding radiators, etc.) - Boiler and jacket on hot water units or heat exchanger and jacket on warm air units. - Clock type thermostats (limited to replacement with conventional thermostat) - Combustion chamber, smoke pipe and chimney defects - Domestic hot water coil and tempering valves - Automatic water feeders, low water cutoffs, zone valves relief valves, flow control valve, motorized zone dampers, circulator bearing assembly, draining expansion tanks, auto flue dampers, and any part which comes in contact with water. - Storage tank or any related parts of tank or oil related problems - Low pressure and rotary type heating units, including GE, Timker, and/or Blue Ray - Nuisance calls, such as out of oil, switches off, thermostat below room temperature, etc., are subject to charges at prevailing hourly rate. - Water leaks or water damage or any description or damage resulting from flue devices - 7 Oil is not responsible for any damages caused by tank leaking or any of the clean-up expense.

6. Customer agrees to release and hold 7 Oil Company harmless from all claims related to losses, costs, or damage to personal or real property caused by fire, explosion, flood, freezing, power loss or surges, oil leakage, and premises left unattended. Customer agrees that 7 Oil Company shall not be liable for any incidental, special or consequential damages incurred by customer or by third parties.

7. In the event that the residence is sold, the Service Plan may remain in effect provided that the new owner continues to purchase fuel oil and heating system service from 7 Oil Company.

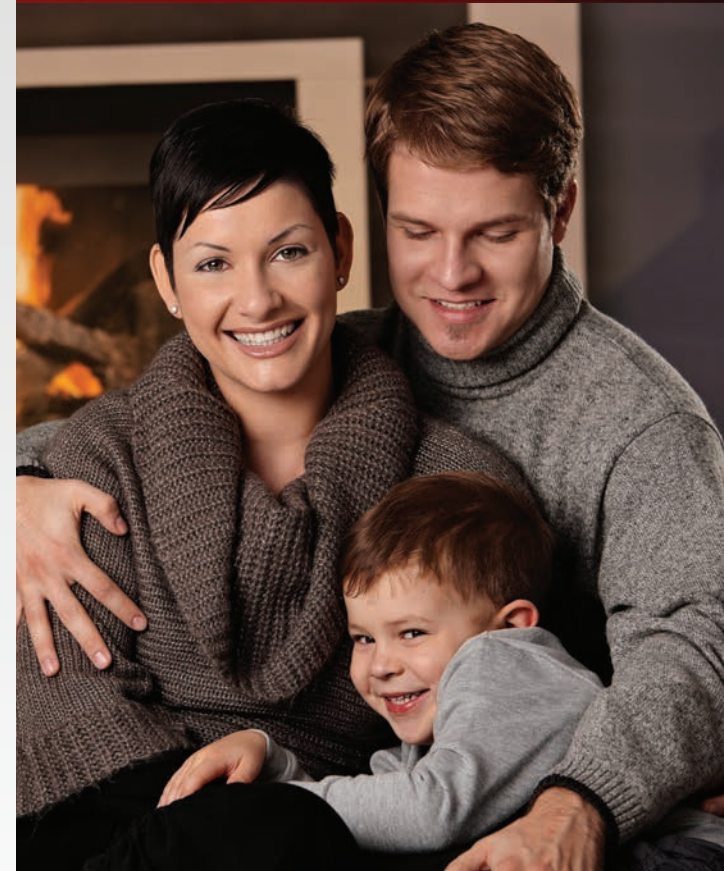
8. 7 Oil is not liable for refusal to render service when in our opinion the conditions of the area in question present a risk of harm to any of our personnel.

9. This contract does not cover services or materials resulting from lack of fuel oil caused by customers whose delivery is postponed for credit reasons.

## Service Plans



Serving Atlantic, Burlington, Camden, Mercer, Gloucester, Cumberland, and Salem Counties



**PO Box 2526**  
**Cinnaminson, NJ 08077**  
**(856) 786-0707 • www.7oilco.com**



Professional Service Since 1983



7 Oil Company offers complete full service for all heaters, both commercial and residential. Our technicians are on call 24 hours a day for any emergency service that may arise. We offer service contracts for all makes and models of oil fired heaters and hot water heaters. Our contracts include your annual cleaning and our contracts are designed to suit every customer's financial situation. 7 Oil Company also offers heater replacement and financing options. Please contact 7 Oil Company for any repairs or annual cleanings. We service all makes and models.

## \$204.95 Preventive Maintenance Plan

### Annual Tune-Up

- ✓ Save up to 10% on heating costs
- ✓ Add years to the life expectancy of your equipment
- ✓ Recommended professional preventive maintenance

- Vacuum heater, smoke pipe, base of chimney, & combustion chamber
- Install new nozzle and test spray
- Clean and adjust electrodes and high tension leads
- Check pump and pump strainer, check vacuum & pressure
- Check fan and air diffusers
- Check for ignition and flame failure
- Make draft test and adjust draftstat accordingly
- Inspect all oil lines for possible leaks
- Oil motors and fan bearings
- Install new fuel filter

### Parts Protection

- Parts not included in Preventive Maintenance Plan. Parts will be supplied at a 20% discount.

### Emergency Service

All emergency service calls for one year from the date of the contract with the assurance that trained service mechanics will be available. Emergency calls during hours not covered by policy will be charged prevailing hourly rate. Parts covered by contract will not be charged for during non-coverage hours. **There will be a 20% discount on non-covered parts.** **Non-emergency calls** on Sat., Sun., and holidays, or after 5:00pm on business days will be charged our normal hourly rate (\$109.00). Emergency no heat calls for covered services will not be charged if done between these hours:

**SPRING** (Apr. 1 - May 15): Mon-Fri: 8am-8pm, Sat: 8am-6pm, Sun: 8am-2pm

**SUMMER** (May 16 - Sept. 15): Mon-Fri: 8am-5pm

**FALL** (Sept. 16 - Oct. 31): Mon-Fri: 8am-8pm, Sat: 8am-6pm, Sun: 8am-2pm

**WINTER** (Nov. 1 - Mar. 31): 24 Hours a Day, 7 Days a Week



## \$239.95 Total Comfort Plan

This plan includes all work mentioned in our Preventive Maintenance Plan (left) in addition to parts insurance and necessary service. Under parts insurance, we will repair or replace any defective parts on your heating system, as listed below, for the entire heating season from date of the inspection.

### Annual Tune-Up

See details under our Preventive Maintenance Plan

### Emergency Service

See details under our Preventive Maintenance Plan

### Parts Protection

**Covered parts include:**

- Emergency Switch (1)
- Heater Switch
- Air Conditioner Blower Motor (\$100 on allowance)
- Blower Belt
- Switching Relay (1)
- Stack Relay
- Isolation Relay
- Ignition Transformer
- Blower Motor (\$100 allowance)
- Heat-Cool T-Stat Manual Type 1
- Standard Type Thermostat (Heat Only) (1)
- Digital Thermostat (company supplied only)
- Triple Acting Aqua Stat (\$100 allowance)
- Fan - Limit Control
- Burner Motor
- Burner Fan
- Oil Fitting at Pump
- Oil Line / 2' from the burner
- Nozzle Line + Adapter
- Cad Cell Relay (Heat Only)
- Cad Cell Eye Kit
- Circulation Motor (\$100 allowance)
- Nozzle 1 change)
- Mini Circulator Pump (\$100 allowance)
- Electrodes and Leads
- Draft Regulator
- Fuel Oil Pump
- Oil Pump Strainer
- Circuit Board (\$50 allowance)
- Blast Tube (\$50 allowance)
- Oil Filter (1 change)
- Burner Coupling
- Combo Hot Water Control (\$100 allowance)
- Phalon Control (\$75 allowance)
- Cad Cell Relay Air Conditioning (\$75 allowance)
- \$150 Credit towards New Burner

### Add Hot Water Heater Coverage - Only \$114.95

Repairs involving either labor and/or parts not covered by this plan shall be done at customers cost. 7 Oil Company will notify customer of estimated cost and will not complete any repairs until repairs are authorized by the customer. Customer shall be charged for all repairs, service and equipment at prevailing rates.

**Parts Protection • Emergency Service • Annual Tune-Up**